



URBAN 25 YEAR LIMITED WARRANTY

1. Under the terms of this warranty, **URBAN CONCRETE** warrants the product against manufacturing defects for a period of 25 years. This warranty does not cover other damages by natural events, fire, chemical cleaning products, splitting, chipping or cracking as well as damage that may be caused by impact, abrasion, overloading or improper installation. **URBAN** reserves the right to void all warranties if the installation requirements are not respected. The purchaser recognizes that the product is subject to naturally occurring variations which can be: ***contraction/expansion, micro cracking, minor dimensional differences, colour changes due to weathering effects of ultraviolet rays or other elements that may cause any coloured surface to fade, chalk or become stained over time as a normal phenomenon.***
2. **URBAN'S** sole responsibility is to replace the product damaged by manufacturing default, (proof of purchase is required), and excludes all other damage, and excludes the cost of labour, installation or re-installation costs and other direct or indirect damage, real or anticipated, present or future. Warranty coverage is limited to replacement or repair of product determined defective only. **URBAN** reserves the right for a representative of the company to inspect the product prior to any replacement, and confirm that the product displays the defect covered by this warranty.
3. Any product found to be unsatisfactory due to manufacture defect, must not be installed. The warrantor will not be responsible, in any way, for labour or material if such product is installed. The warrantor shall not be liable for any consequential or special damages, or other expenses (sheathing, fasteners, caulking, etc.), which may arise in connection with this warranty.
4. In purchasing the product, the purchaser accepts the terms and conditions of this warranty, which replaces any other representation, warranty or condition, explicit or implicit, statutory or other.
5. This warranty is limited to the original purchaser transferable to the subsequent purchaser of the residential or commercial building upon which the product has been installed. Any claim under this warranty by the purchaser or subsequent owner, must be made in writing and must include the original invoice for the product. During the warranty coverage period, we will take into account the number of months of use and reduce product replacement accordingly. We will prorate the time from purchase through the date of the claim. Example: 25-year warranty (300 months) with a claim made in the last month of the 15 year of the Warranty (180 months), we will replace up to 120/300ths (remainder of the Warranty months) of the product determined defective.

